

# User guide for authorised education and training organisation (AETO) recruitment administrators.

Your step-by-step guide to adding and managing your vacancies.

**Version 4 – 30 June 2025** 

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## Setting up your account

## Logging in

To log in visit the **Pupillage Gateway** and enter your username and password.

If you are a new user, please complete an <u>AETO user information form</u> and send it to our <u>Services team</u>.

If you've forgotten your password, use the 'Forgot Password?' function. The password reset email will be sent to your email address, follow the link provided to reset your password.

The system will disable your account for 15 minutes if you enter your password incorrectly three times in a row



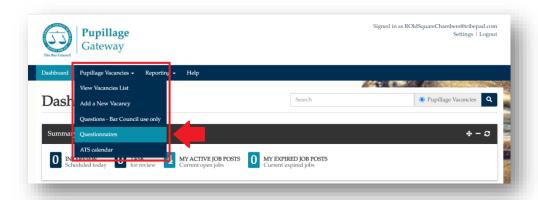
## Setting up your vacancies

## Creating a bespoke questionnaire

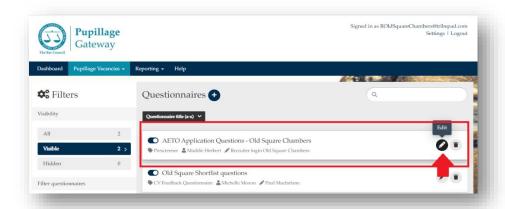
If you use the Pupillage Gateway to manage your recruitment process, you can ask candidates up to 7 bespoke questions as part of their application.

Take a look at our <u>standardised questionnaire</u> before deciding on your bespoke questions.

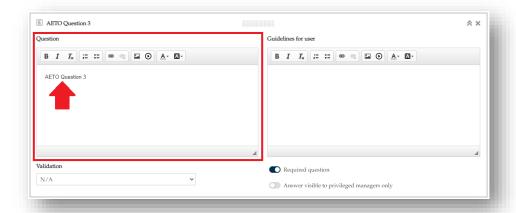
To create or amend your bespoke questionnaire, select 'Questionnaires' from the 'Pupillage Vacancies' dropdown box.



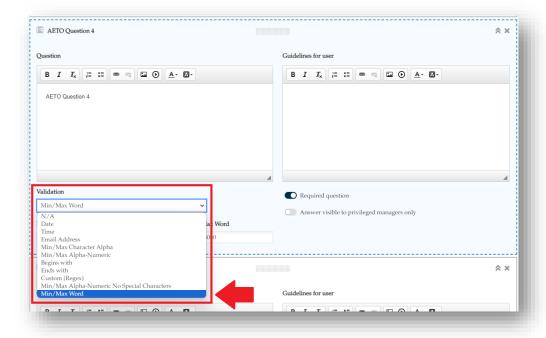
Click on the edit symbol next to the questionnaire entitled 'AETO Application Questions – [Name of Chambers]'.



Delete the text contained in the 'Question' text box and replace it with your own. You can also add any guidelines for applicants in the text box, next to the relevant question.



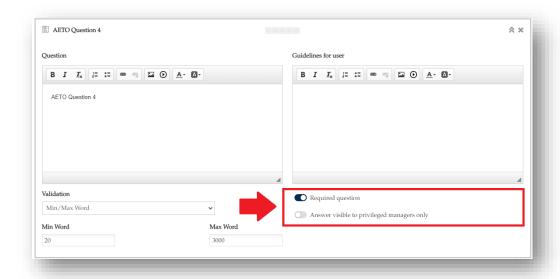
On the validation drop down list, select 'Min / Max Word' to enter the number of words that the candidates can use in their answers.



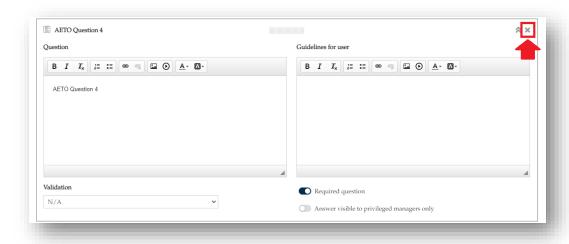
We don't recommend using any other 'Validation' fields when creating your bespoke questions.

Don't change the 'Answer visible to privileged managers only' toggle.

Only change the 'Required question' toggle if you **don't** want the question to be mandatory.

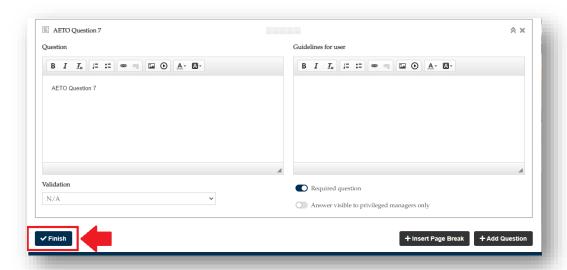


Click the 'x' symbol in the corner to delete any excess questions.



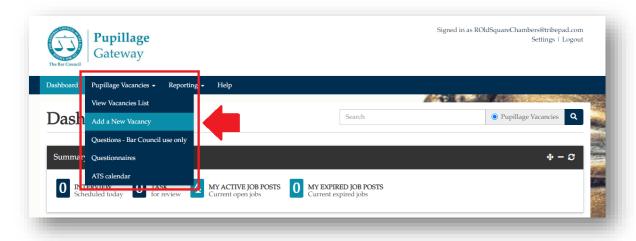
If you deleted a question in error or need a new question added please contact our Services team.

When you've entered your bespoke questions, scroll to the bottom of the page and select 'Finish'.



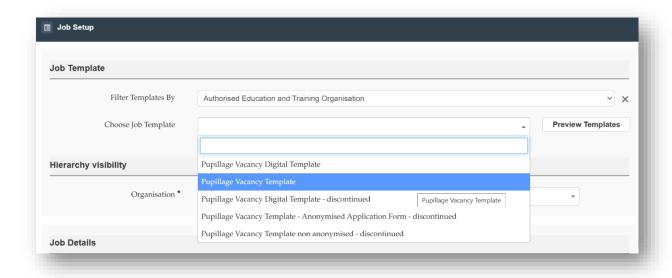
## Creating an advertisement

On the navigation bar, select 'Pupillage Vacancies' and select 'Add a new vacancy' from the drop-down box.



## Job setup

On the job template section, leave the 'Filter Templates By' as 'Authorised Education and Training Organisation'. On the job template drop down menu select 'Pupillage Vacancy Template'



Don't amend fields that aren't mentioned below, as your advertisement won't align with the application process.

## Hierarchy visibility

Select your organisation from the 'Organisation' dropdown box under 'Hierarchy Visibility'.

## Job details

All mandatory fields are marked with a red asterisk \*.

Pupillage vacancy title*	Please use the following format: [Name of
	AETO] - [Length of Pupillage] - [Start Date
	(Month/YYYY)]
	eg Bar Council - 12 Months - October 2023.
Pupillage vacancy	This field isn't editable.
reference	
	This is the reference you need to give to the Bar
	Standards Board when registering pupils.
Number of pupillages	Please enter the number of pupillages you are
available*	looking to offer. You will not be restricted by this
	number when it comes to making offer(s).

Pupillage start date*	Select a start date for the pupillage from the
	dropdown list.

For the following sections, you should **either** fill out 'Pupillage Award [from and to]' **or** 'Pupillage Award Type' **and** 'Pupillage Award'.

If you fill out both 'Pupillage Award' will override Pupillage Award' [From and To].

Pupillage type*	Select 12-month pupillage <b>or</b> 18-month pupillage
	or 24-month pupillage from the dropdown list.
Pupillage award	Enter how much you are offering for the
	pupillage using the 'From' and 'To' fields.
Pupillage award type	Select partially fixed/guaranteed earnings or
	fixed earnings
Pupillage award	Add either
	A description of the pupillage award eg
	'£23,000 per annum' or '£20,000 during the
	practicing period with guaranteed
	earnings of £2,000 per month thereafter'.
	The fixed amount

Location*	Enter the location of your AETO where the
	pupillage will take place. You can enter multiple
	addresses or locations eg London/Birmingham.
Postcode*	Enter the postcode of your AETO. We
	recommend that you use the postcode where the
	pupillage will take place <b>or</b> the postcode of your
	main office if you are advertising pupillages
	across multiple locations.

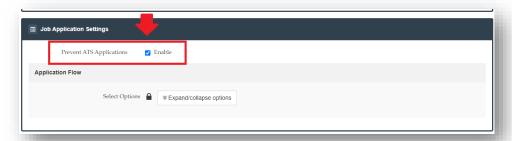
Circuit*	Select a 'Circuit' where the pupillage will take
	place. Select multiple circuits if you are
	advertising pupillages across multiple locations.

Authorised Education and	Select your AETO from the dropdown menu.
Training Organisation*	
Do not enter text here	Please do not enter anything in this text box.

'Assign roles for this job' fields are prepopulated to the user who created the vacancy. This person will receive all automated emails from the system.

### Job application settings

Select the button 'Prevent ATS Applications' so candidates can't apply to your advertisement before the application window opens.

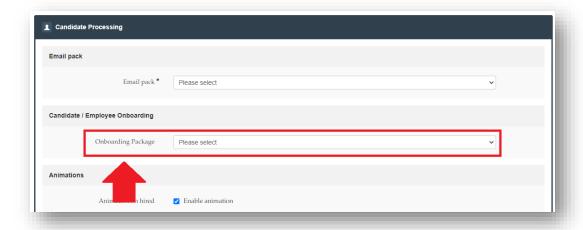


## Candidate processing

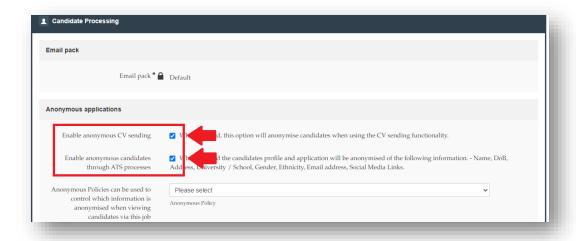
This section enables you to anonymise your applications and process references through the Pupillage Gateway.

Using the dropdown box next to 'Candidate/Employee Onboarding' select either:

- Bar Council standardised reference checks enables you to request applicant referee details at any stage of the recruitment process. The referees will be contacted asking them to complete the standardised reference questions.
- Bar Council standardised referee details enables you to request the details of your applicants' referees at any stage of the recruitment process for you to contact the referees outside of the gateway.

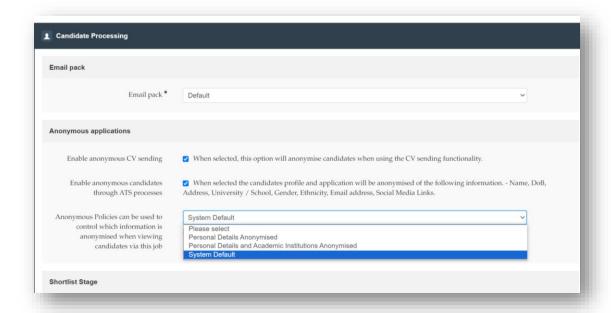


Under 'Anonymous Applications', you can choose to anonymise your applications. Select the tick box next to 'Enable anonymous CV sending' and leave the 'Enable anonymous candidates through ATS processes' tick box checked.



From the 'Anonymous Policies' dropdown menu you can select the following:

- Personal details will remove the candidates' names and contact details from the application form.
- **Personal details and institution** will remove the same details, plus the names of the academic institutions.
- System default will remove all of the above, plus the names of the organisations that applicants have worked for and the dates associated with their education, employment and work experience histories.



You can alter these settings at any time, using the 'Edit' function on your advertisement.

In our <u>Fair Recruitment Guide</u> we say: "anonymise copies of the original applications by removing candidates' details such as name, address and perhaps even the names of school, college or university. Removing the names of the school, college or university where they studied will help to reduce the risk of unconscious bias."



Interview workflow – to manage your interviews through the pupillage gateway select 'Interview workflow' from the 'Interview workflow' drop down menu. To manage them externally select 'External Interviews'.

## Job dates

Enter the following:

Valid From Date - advertisement opens for applicants to view Expiry Date - closure of the window period for applications Do not need to enter anything in the 'Then From' field.

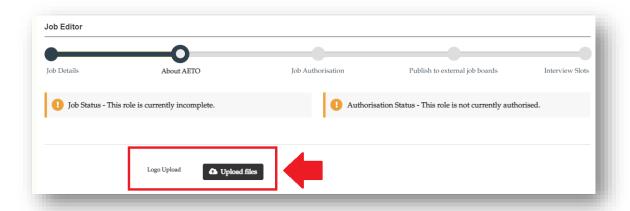


Press 'Next' to continue or 'Finish/Save and Continue Later'.

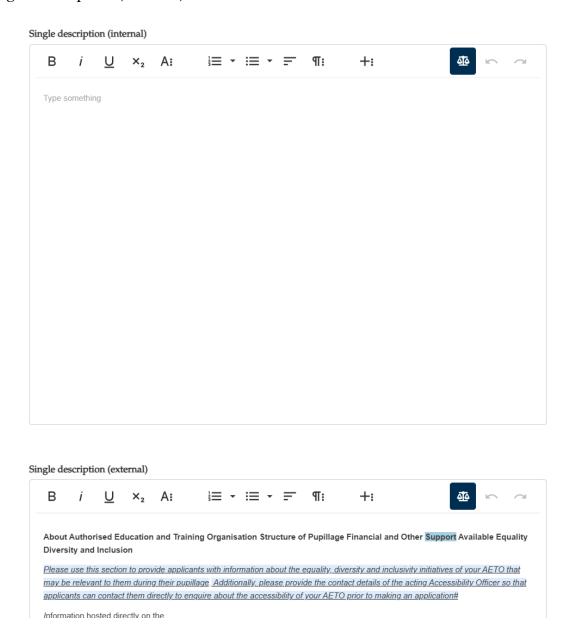
Your saved advertisement will appear in 'Unfinished Jobs' of the 'View Vacancies List' option in the 'Pupillage Vacancies' dropdown menu.

#### **About AETO**

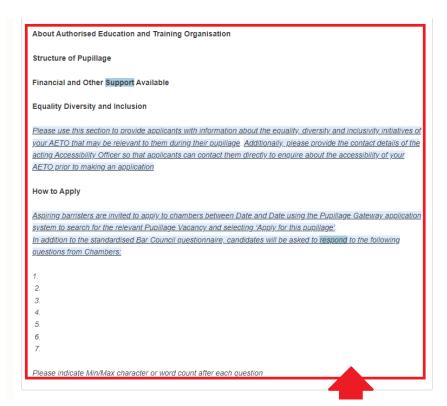
Upload your logo using the 'Logo Upload' > 'Upload Files' button.



Complete the 'Single Description (External)' section. There is no need to complete Single Description (Internal)'.



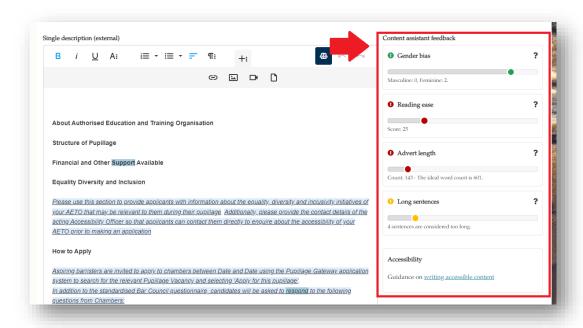
All text can be overwritten and is not mandatory. We suggest using the headings shown for uniformity. Please keep the 'How to Apply' text and add your bespoke questions underneath along with minimum/maximum word or character counts for each.



To support with the accessibility of your advert, you will find the Content assistant feedback on the righthand side. This feature provides feedback relating to your advert in relation to Gender bias, Reading ease, Advert length, and Long sentences. After adding your wording click on the 'check for bias' button for your results.



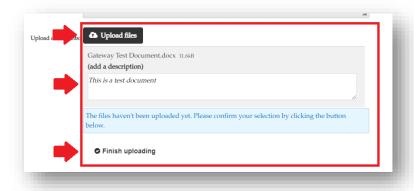
Wording highlighted, as shown above, will not appear as highlighted in your vacancy.



The more rich media button, in the 'Single Description (External)' box allows you to add images, links and videos to your advertisement.



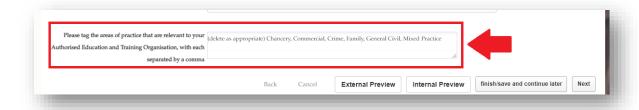
You can also upload any documents that are relevant to your vacancy using the 'Upload documents' > 'Upload files' button. After you add your document, you will need to add a description and then click 'Finish uploading'.



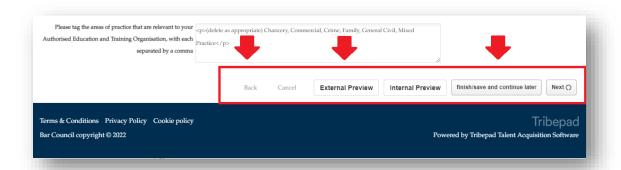
To remove the document, hover over it with your mouse and select the 'X' symbol.



Tag the areas of practice that are relevant separated by a comma eg Chancery, commercial, crime, family, general civil, mixed practice, employed.

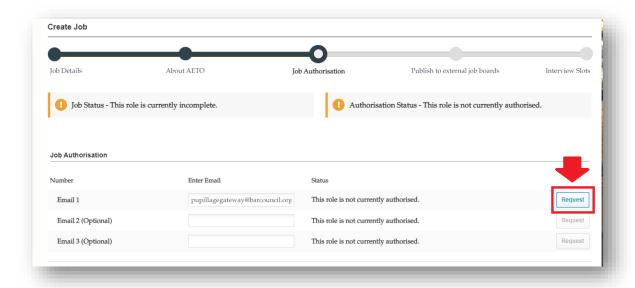


To view your advert select 'External Preview'. You can go 'Back' to the job setup page to edit sections, 'finish/save and continue later' to come back later or click 'Next'.



#### Job authorisation section

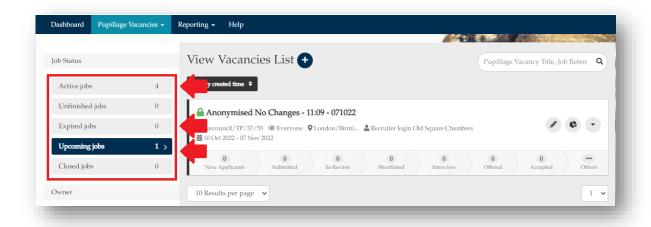
Select 'Request' in the 'Email 1' line, your advert is then sent to our Services team for authorisation.



Once you have pressed 'Request', the status of the advertisement will change to 'Pending Authorisation'.

## Viewing a live advert

Your advert will appear in 'Upcoming Jobs' until the window period opens then move to 'Active Jobs' within the 'Pupillage Vacancies' dropdown menu on the navigation bar.



## Amending a live advert

You can amend adverts by using the edit symbol that appears on the right-hand side of your vacancy. Please inform our <u>Services team</u> before making any edits to any authorised applications.

Please don't edit your advert once the application window opens, as this could affect existing applicants and result in an unfair recruitment process for you.

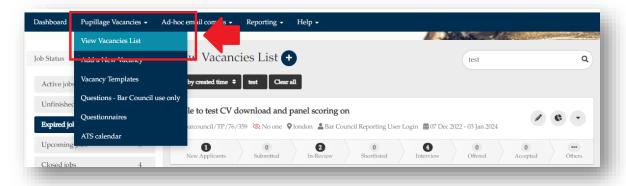
## Managing your vacancies

## Creating panels to shortlist, processing applications, and emailing candidates

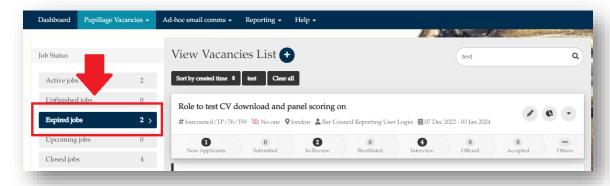
You will not be able to view the applications until our Services Team release them to you, in line with the timetable.

Please move your 'Submitted' applicants to 'In Review', to make the recruitment process easier and your equality and diversity data reports clear. Select 'All in Stage' from the 'Select' dropdown menu, and 'Add to In-Review' from the 'Options' 'Other options' menu.

To process applications, click on 'Pupillage Vacancies' and select 'View Vacancies List' from the dropdown menu.



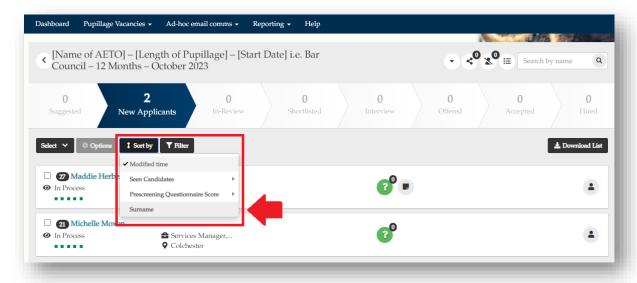
#### Select 'Expired jobs'.



'New applicants' shows the number of candidates that started, but did not complete, an application. 'Submitted' shows the number of candidates that have successfully applied.

Click on the 'Submitted' stage.

Your applicants list can be sorted by clicking on the 'Sort by' dropdown box.



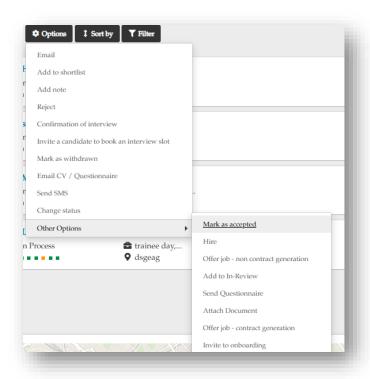
You can individually select candidates by ticking the box next to their name or you can click the 'Select' dropdown menu and then choose 'All on this page' or 'All in stage'.

Do not use the 'search by name' functionality to select candidates individually.

At any stage in the process, you can download a CSV list of your applicants. Click on the 'Download list' button on the right-hand side of the page.



Once you have selected the applicants, click 'Options'. Described below are the option used during the process.

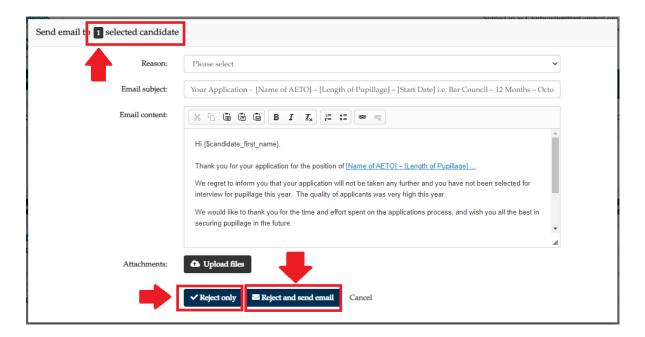


**Email** choose to send bespoke emails to selected applicants. Please not that these will not be recorded in your system activity log.

**Add note** allows you to add notes or assign tasks in relation to the selected applicant.

**Reject** choose for applicants that are unsuccessful. You will receive a pop-up email that can be edited. You have the option to 'Reject only' or 'Reject and send email', we recommend you choose to 'Reject and send email'. The number of candidates you

are rejecting shows in the top right-hand corner, by clicking on the number you will see the names of the candidates you are rejecting.



You can see the applicants you rejected in the rejected persons icon in the top right-hand corner.

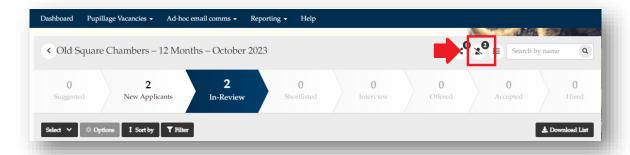
A frequent complaint from applicants is that AETOs have rejected them 'by silence'. **Don't forget** to change the status of, and contact, those candidates that have not been successful.

**Confirmation of Interview** used during the interview process.

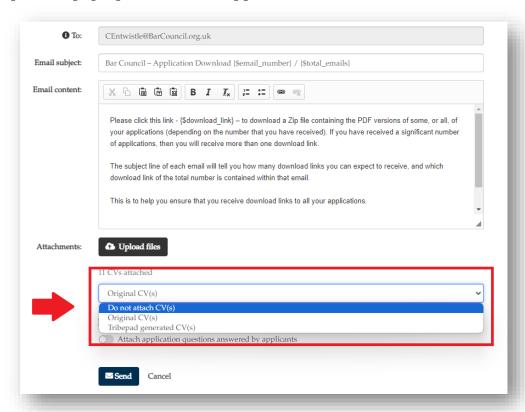
Invite a candidate to book an interview slot used during the interview process.

**Mark as withdrawn** select if the applicant contacts you to withdraw from the process. A pop-up email will appear which is editable. You have the option to 'Mark as withdrawn only' or 'Mark as withdrawn and send email'. You can see the

applicants that you have withdrawn using the rejected persons icon in the top righthand corner.



**Email CV/Questionnaire** to send PDF copies of the candidates' applications to your email address. Select 'All in Stage' from the 'Select' dropdown menu and select this option. A pop-up box will then appear



In the dropdown box choose either 'Anonymised CVs' option, if you have selected an anonymised policy when setting up your vacancy or Tribepad generated CV if not.

Toggle on 'Single file per candidate' and 'Attach application questions answered by applicants'.



You will receive an email containing a zip file of 50 applications at a time. The subject line will indicate how many emails you will receive.



Creating a 'recruitment process participant' account for your colleagues allows panel members to read the candidate's applications on the pupillage gateway, with the policies specified. They will only have permission to view the applications.

**Change Status** – This is used to move applicants to alternative panels.

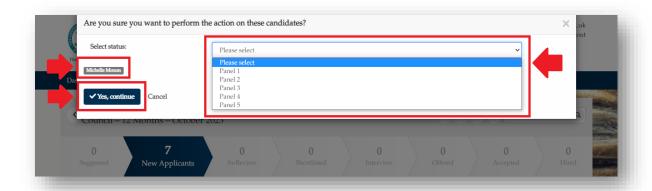
**Other Options – Mark as accepted** moves the relevant applicants to 'Accepted'. A pop-up template email will appear asking you if you would like to 'Mark as accepted only' or 'Mark as accepted and send email'. You can edit the email.

Other options - Add to shortlist moves those selected to 'Shortlisted'. A pop-up notification listing the names of the applicants will appear. Select 'Yes' to continue.

Other options – Hire moves the applicant/s to 'Hire'. This is the final stage for moving candidates through the process. A pop-up template email will appear asking you if you would like to 'Mark as hired only' or 'Mark as hired and send email', the email is editable.

Other options – Offer job – Non contract generation moves the relevant applicants to 'offered'. A pop-up template email will appear asking you if you would like to 'Offer job only' or 'Offer job and send email'. You can edit the email.

Other options – Add to in-review moves the relevant applicants from 'New Applications' to 'In-Review'. You can now either transfer all applications at once by selecting all at this stage and clicking 'Yes, continue' when the window pops up, or select the applications in batches and allocating them to a panel. There are up to 20 panels.



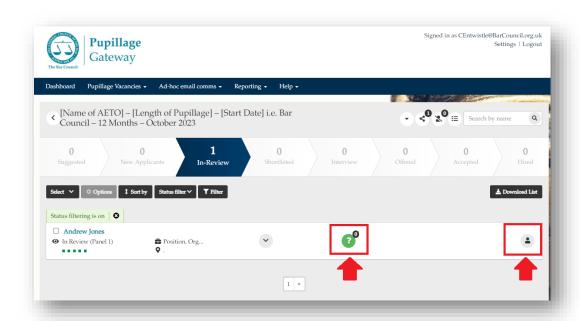
The name of the panel will appear beneath their name. You will also be able to filter your candidates by the 'Panel' using the 'Status filter' button.



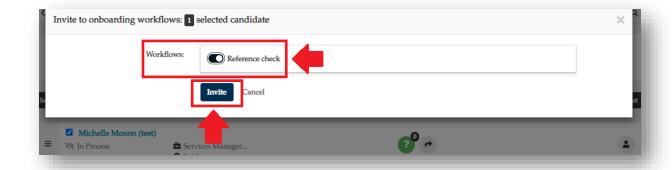
If your colleagues have a 'recruitment process participant' account, they will be able to use the 'Status Filter' button to view their alloacted panel application. They can email the applications by following the 'Email CV/Questionnaire' steps set out, or view each application on the gateway.

'Profile' icon - candidates' employment and work experience history, and education history

**Green question mark icon** – candidates' answers to our standardised questionnaire and the AETO bespoke questionnaire.



Other options – Invite to onboarding sends a reference request to the candidates to complete. A pop-up notification will appear that will require you to toggle on 'Reference check' under 'Workflows', before selecting 'Invite'. You will also see the option to request 'Reference checks' each time you move candidates through each stage of the process. See section references for further details.



## Using the contextual recruitment functionality

Contextual recruitment enables you to evaluate your applicants based on a better understanding of their circumstances and potential. It should help you to identify high achievers who may have faced challenges which they have overcome. You can assess a candidate's achievements in the context of their academic and socioeconomic background, and their personal circumstances. Its aim is to encourage social mobility, whilst not putting anyone at a disadvantage.

Candidates complete a questionnaire during their application. When disadvantage has been recognised, 'flags' are given for each of the three categories: academic, personal and socio-economic. Candidates can be allocated a maximum of 5 flags.

- **Academic** a measure of school quality. Key stage 4 and key stage 5 schools are looked at separately. If either one of these schools is low performing, a flag is generated.
- **Personal** a measure of personal disadvantage
- Socio-economic a measure of socio-economic status

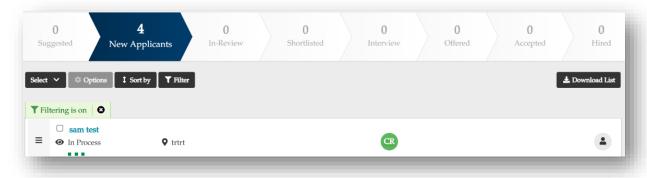
The performance index (PI) is a measure of outperformance showing how a candidate's key stage 5 A level and key stage 4 GCSE grades compare with the average in their school in the relevant year.

A PI of 30% (35% if result achieved in 2021) or more would put the candidate in the top 10% of outperformers.

For example, if a candidate sat their A-levels in 2016 and achieved AAA at a school where the average grades in that year were DDD, the candidate would have outperformed by 49%.

It's recommended that you complete your initial shortlisting process as normal, then look at the contextual data of the 'maybe or borderline' candidates.

You can view the contextual data by hovering over the green 'CR' button.



Provider: Rare Instance: Rare

Started at: 2024-12-12 11:52:43 Completed at: 2024-12-12 11:52:43

Academic flags: 2 Socioeconomic flags: 1 Top 3 KS5 grades: BCC, 44

School KS5 average grades: DDD

KS5 performance index: 73 KS4 performance index: 26 KS5 school percentile: 7 KS4 school percentile: 50

#### Relevant data explained:

Academic flags: Candidates can receive up to two academic flags.

- One flag if the school is in the bottom 40% nationally
- Two flags if the school is in the bottom 10% nationally

**Personal flags:** candidates can receive up to two personal flags. These flags can be generated by any of the following:

- If they have care experience
- If they were a refugee or asylum seeker
- If they were a registered carer or parent before the age of 21

**Socio-economic flags:** candidates can receive one socio-economic flag using an algorithm that considers the following:

- Eligibility for free school meals, based on household income
- Home postcode at the age of 16
- First generation in household to attend university
- Part time work during school term time
- Part time work during university term time
- Parental occupation

If a candidate hasn't received any flags under a category, the heading will not be listed.

**Top 3 KS5 grades:** highest three grades received by candidate. The number next to the three grades (in this example 44) is used by Rare and is not necessary for your reporting.

**School KS5 average grades:** average grades across the candidates' school for that year.

**Top 3 KS4 grades:** highest three grades received by candidate. The number next to the three grades is used by Rare and is not necessary for your reporting.

**School KS4 average grades:** average grades across the candidates' school for that year.

KS5 performance index: a measure of academic outperformance that looks at the candidate's raw A-level or equivalent grades and compares them to the school average grades achieved in that year. A PI of 30% or above would put the candidate in the top 10% of outperformers (35% if result achieved in 2021), and a PI of 48% and above would put the candidate in the top 1% of outperformers. In this example the PI is 73%.

**KS4 performance index:** a measure of academic outperformance that looks at the candidate's raw GCSE or equivalent grades and compares them to the school average grades achieved in that year. A PI of 30% or above would put the candidate in the top 10% of outperformers (35% if result achieved in 2021), and a PI of 48% and above would put the candidate in the top 1% of outperformers. In this example the PI is 26%.

**KS5 school percentile:** assesses the quality of the school the candidate attended for their A-level or equivalent studies. A school in the bottom 40% would be classed as a below average school and a school in the bottom 10% would be classed as a significantly below average school. The number listed in this section is a percentage, in this example 7%.

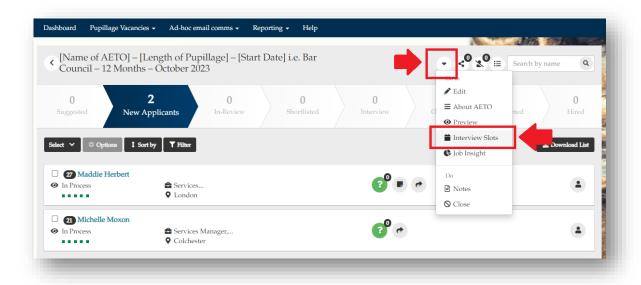
**KS4 school percentile:** assesses the quality of the school the candidate attended for their GCSE or equivalent studies. A school in the bottom 40% would be classed as a below average school and a school in the bottom 10% would be classed as a significantly below average school. The number listed in this section is a percentage, in this example 50%.

## **Processing candidates**

## Arranging interviews through the platform

#### Setting up interviews in advance

When viewing your vacancy, click the downward arrow button in the top right-hand corner and select 'Interview Slots' from the dropdown menu.



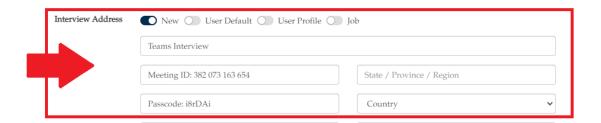
You can set up interview slots for all stages in advance, ensure you select the correct 'Interview Stage' when creating your slots. Applicants will only be able to book onto interviews when moved to the relevant stage.

When the 'Create/Edit Interview Slots' page appears, select 'Add Interview'.



**Interview Address** input the address where the interviews will take place.

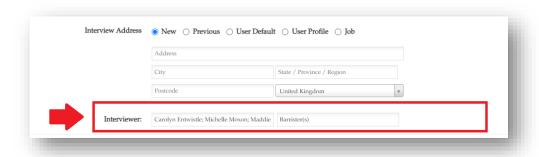
For online interviews, you can exchange the location to the ID of your Teams or Zoom meeting.



Ensure the email you send to applicants highlight where this information can be found (see below the applicant view of the invitation).

**Attendees** toggle this option on if you wish to receive emails relating to candidates booking onto interviews.

**Interviewer** add the names and job titles of those who will be sitting on the interview panel. There is one row of information, separate the names and job titles of the interviewers using a semi-colon. This is visible to applicants.

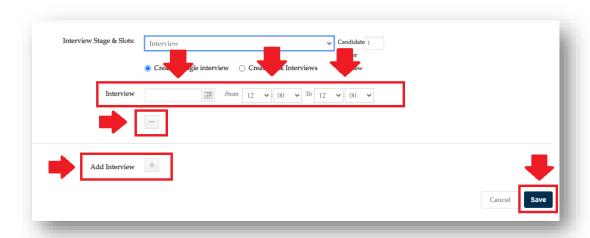


**Interview stages and slots** select the interview stage from a dropdown menu, the number of candidates per interview and create a single interview slot or multiple interview slots.

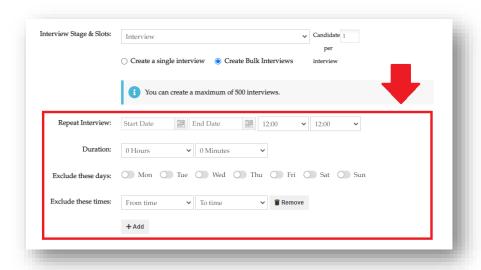


If you are running more than one panel on the same day and times, you can increase the number of candidates per interview to, for example, '3' and invite up to three applicants to join you per slot created.

To 'Create a Single Interview', input the date and times of the first interview in the fields shown below, then select the '+' symbol beneath to add more. You can also use the '-' symbol to delete a slot, before pressing 'Save'.



To 'Create Bulk Interviews', complete the following fields



**Repeat Interview** set the date(s) on, and time(s) of the interview, using the calendar icones next to 'Start Date' and 'End Date' and the dropdown menus for each time.

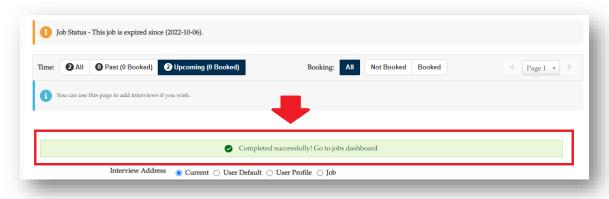
**Duration** set the length of time that each interview will take.

If you wish to have breaks between each interview please add this time onto the interview duration.

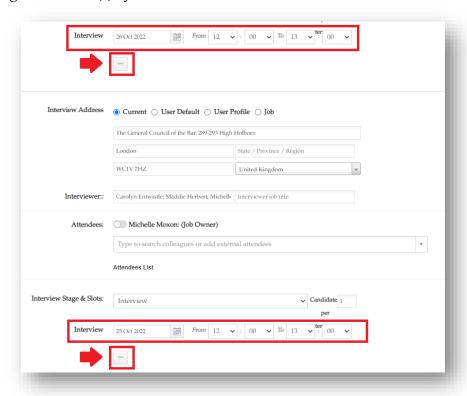
**Exclude these days** removes specific days from the range of dates selected.

**Exclude these times** allows you to exclude certain times for the interviews. You can use the '+Add' button to set-up additional exclusions.

Once you have created your interview slots, press 'Save', the page will refresh and if you scroll to the top you will see the completed successfully message.

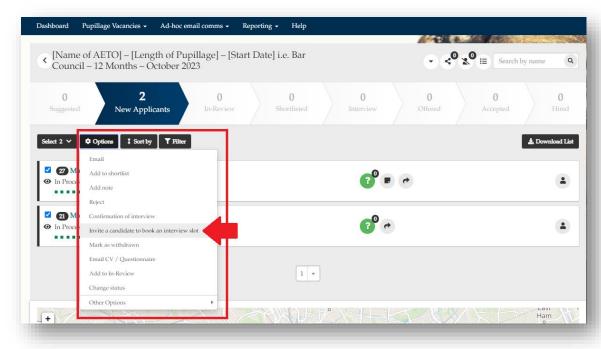


If you scroll down the page, you will see the slots created. You can delete slots by using the minus (-) symbol.



#### Setting up interviews during the process

Select the candidates that you wish to interview and select 'Options'. Choose 'Invite a candidate to book an interview slot' (candidates' select their own time) or 'Confirmation of interview' (AETO allocates the slots).



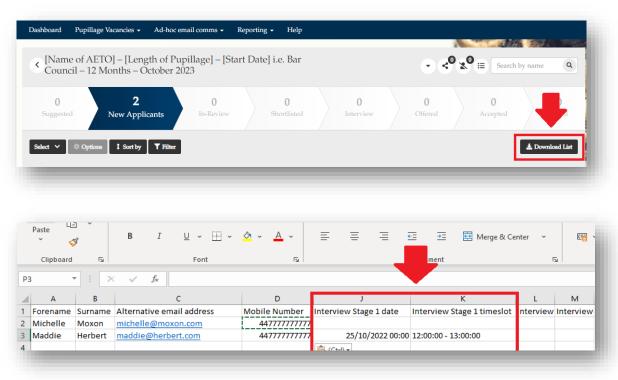
**Invite a candidate to book an interview slot -** a pop-up will appear, toggle on the correct stage for the interviews and check you have the same number of slots required, if scheduled in advance. You can click '+Add new interview slot' button to 'Create a Single Interview' slot or 'Create Bulk Interviews' during this stage.



Select either 'Invite to interview only' which will change the status on the candidates profiles or 'Continue to email' which will change the status on the candidate profile and generate an email notifying them of them to book an interview slot. You can edit this email.

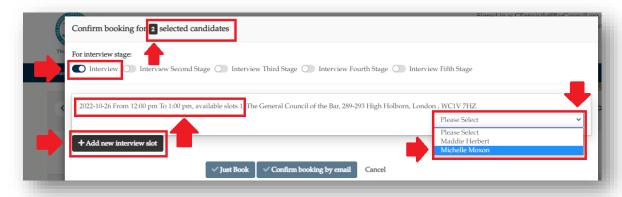
Applicants can now book an interview through their profile. Once done a green tick will appear next to their name.

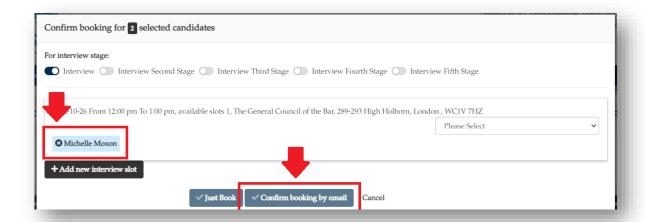
You can also view/download a PDF of the interview timetable by downloading a CSV list of relevant applicants using the 'Download List' button.



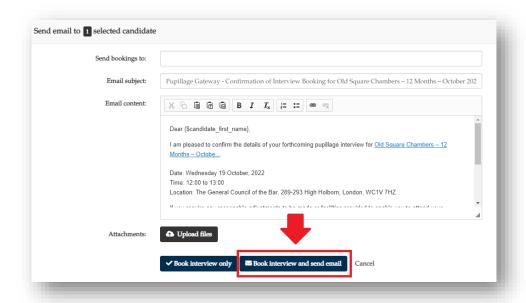
You can assign interviews for candidates by choosing 'Confirmation of interview' within the 'Options'. Use the same process above to create the interview slots, if necessary. Upon clicking create slots if the slots do not appear close the window and reopen 'confirmation of interview'

Select the candidates name(s) next to the slot using the dropdown box. You can deselect by clicking the 'X' button.





Select 'Confirm booking by email' and edit the template email. Select 'Book interview and send email', and it will be sent to all selected.

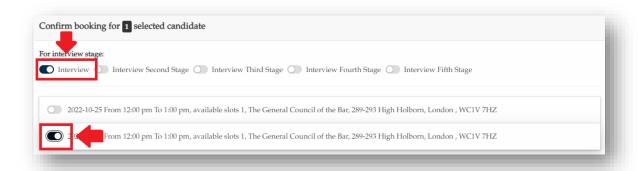


## Changing interviews through the platform

You cannot cancel an applicant's interview slot on the Pupillage Gateway.

If you delete the slot within the 'create/edit interview slots' section it will not notify the applicant of the cancellations.

You can reschedule interviews for the candidate by using 'Confirmation of interview' within the 'Options' section. You can then choose a new interview date and time from those available at the relevant stage.



If the date and/or time isn't available, then it's been allocated or taken by another candidate. To create an additional interview slot, use the '+Add new interview slot' button.

We don't recommend using the 'Just Book' or 'Book interview only' functionality as the relevant candidate will not be notified of any changes that you have made to their interview slot.

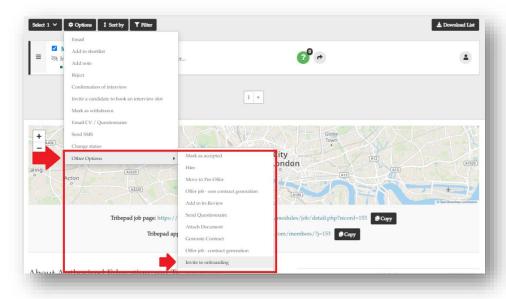
### **Contacting referees**

Regardless of the option selected when creating your vacancy (see section 4). There are two ways that you can request the details of your applicants' referees, or copies of full references.

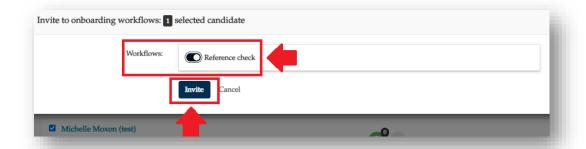
You can toggle on 'Reference check' under 'Invite to onboarding workflows' wherever it appears through the process.



Alternatively, select the applicants then 'Options', 'Other Options' and 'Invite to onboarding'.



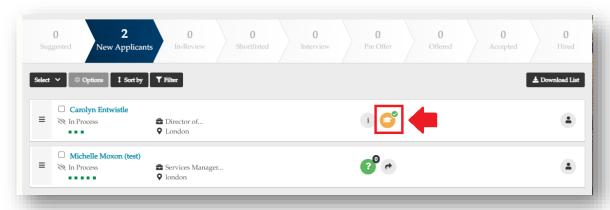
You will receive a pop-up notification to toggle on 'Reference check' under 'Workflows', before selecting 'Invite'.



The applicants will then receive an email requesting their referee details. The form will contain the following mandatory fields for up to two referees:

- Referee name
- Referee job title
- Organisation name
- Referee email address
- Description of your relationship to the referee

The academic symbol will appear 'orange' next to their name. For those who chose to manually download the referee details the academic symbol will turn green once the candidate completes their forms.



If you have selected our standardised reference checks onboarding package, your applicant's referees will automatically receive an email to complete their references. The form they complete will contain the following fields:

- Referee name
- Referee job title
- Organisation name
- Applicant name
- Description of your relationship to the applicant, including details of how long you knew them in an academic or professional setting

- Please confirm details of the applicants' qualifications and grades where known (non-mandatory)
- Please provide details of their suitability for pupillage, bearing in mind the common criterion outlined in the guidelines.

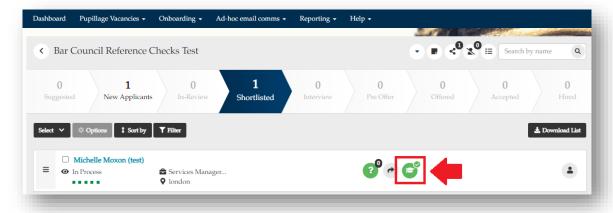
**Guidelines:** The common criterion, which we've established is based on the most used indicators across the profession, includes:

- Intellectual capability
- Oral and written advocacy skills
- Analytical skills
- Communication
- Resilience
- The ability to work both independently and as part of a team
- The ability to work effectively in pressurised environments.

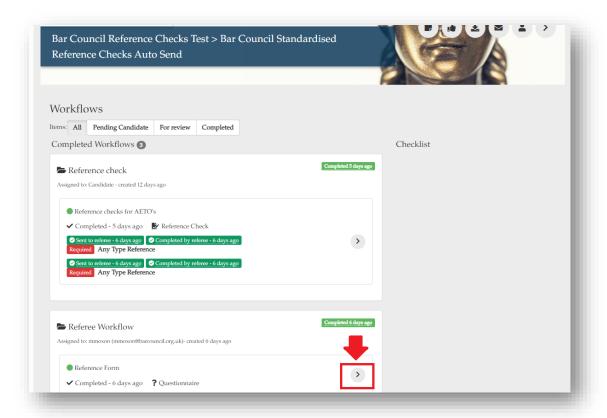
## Reporting

## Downloading the information received through our standardised reference checks process

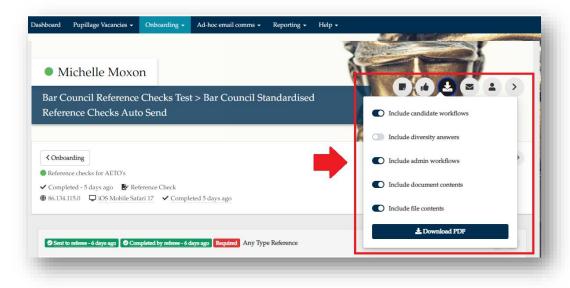
Once completed the academic icon next to the applicant's name will turn green.



Click the icon to open the 'Reference Check. Scroll down to 'Referee Workflow' form(s) and select > to open the relevant reference.



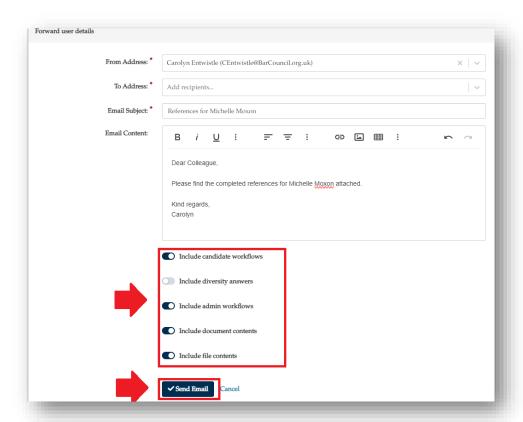
To download the information, select the download icon from the top of the page and toggle on everything except 'Include diversity answers' before selecting 'Download PDF'.



If you select the 'Include diversity answers' toggle, it will not generate your applicants' responses to the equal opportunities monitoring form. It is

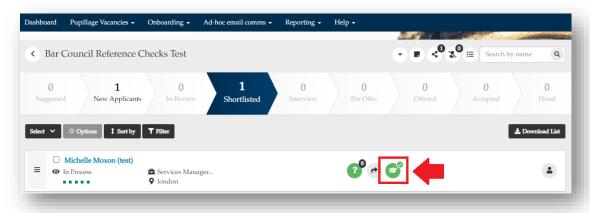
connected to a separate 'Onboarding' workflow that is not currently available to Pupillage Gateway users.

You can send the information yourself or a colleague by selecting the mail icon.

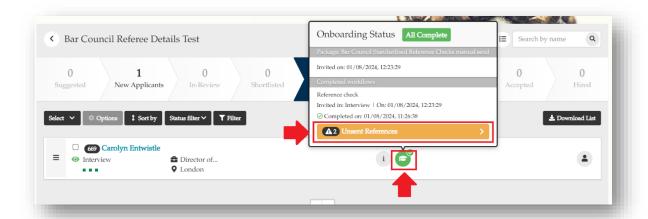


# Downloading the information received through our standardised referee details process

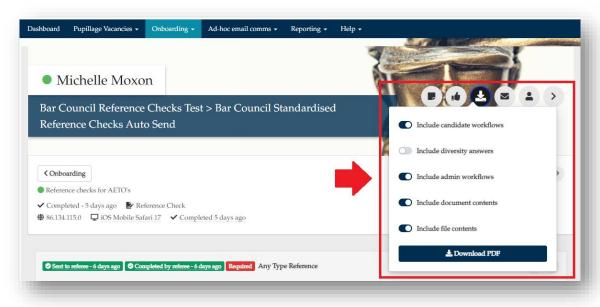
Once applicants' have submitted their referees' details, the academic icon will turn green.



Click on the icon, followed by 'Unsent References, to open the relevant referees' details.



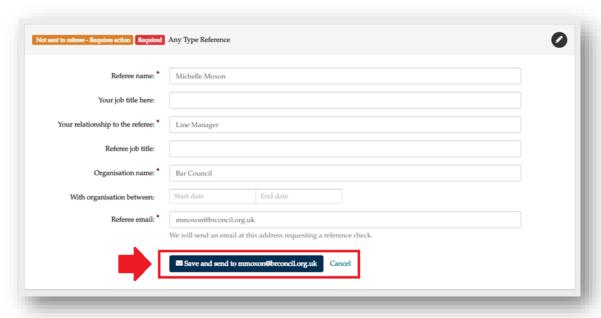
To download the information contained within the form, select the download icon from the top of the page and toggle on everything except 'Include diversity answers' before selecting 'Download PDF'.



If you select the 'Include diversity answers' toggle, it will not generate your applicants' responses to the equal opportunities monitoring form. It is connected to a separate 'Onboarding' workflow that is not currently available to Pupillage Gateway users.

If can send the information to yourself or a colleague by selecting the mail icon. This will open the 'Forward user details' email template that you can edit.

If you would like to use the information submitted by the applicant to request that their referees provide you with their references through the Pupillage Gateway, click the 'Save and send to [referee email address]' button at the bottom of entry.



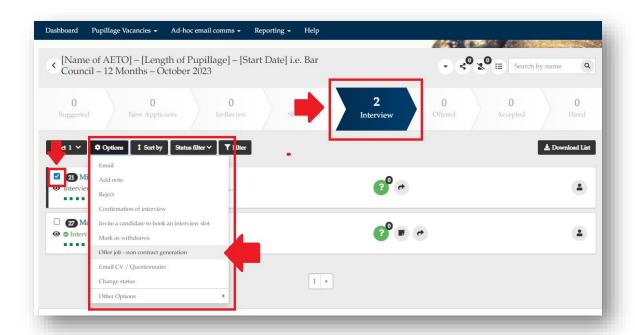
## Bespoke reference checks

If you would like to choose the information that referees provide you with in respect of your applicants, please email our Services team at <a href="mailto:pupillagegateway@barcouncil.org.uk">pupillagegateway@barcouncil.org.uk</a> with your chosen questions before finalising your advertisement for the coming year.

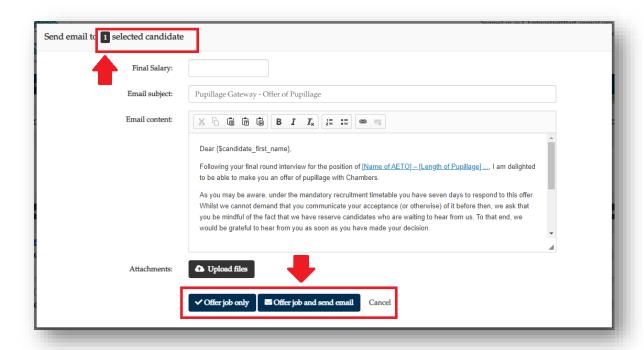
## Making offers to applicants

Unfortunately, the Pupillage Gateway does not allow you to set up offers in advance of the advertised date. To give you sufficient time we have altered the time that you may make offers from 09:00 to 09:30.

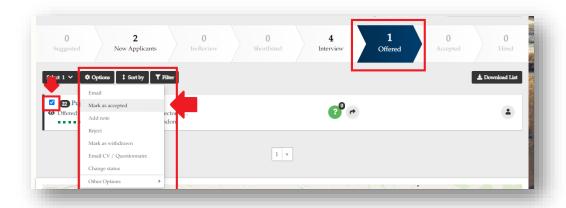
To make offers open the relevant advertisement from your list of vacancies. Click on the 'Interview' chevron, select the name/s of the candidates that you would like to make an offer to, and select 'Offer job – noncontract generation' from the 'Options' dropdown box.



A pop up email will appear select either 'Offer job only' or 'Offer job and send email'. 'Offer job and send email' allows you to edit the template email, and will send to the candidates selected.



Alternatively, you can contact them by phone or your business email account, using the contact details contained within the 'Download List' button that appears to the right-hand side of the page. The candidate will be moved to the 'Offered' status. When they accept your offer, you can 'Mark [them] as accepted' using the 'Options' dropdown menu.



A pop up will appear where you can choose 'Mark as accepted only' or 'Mark as accepted and email'. 'Mark as accepted and email' allows you to edit the template email and will send to the candidates selected.

The last stage is 'Hired'. Once the candidate has completed all necessary paperwork you can then move the candidate through to 'hired' in the 'Options - Other options dropdown. A pop-up template email will appear asking if you would like to 'Mark as hired only' or 'Mark as hired and send email'.

### Viewing an applicant's history

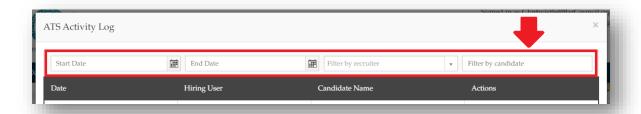
For audit purposes, you can look at the history of actions carried out for your vacancy in relation to a specific candidate. For example, the 'Status(es)' they have been moved to and when, and any communications sent to them via the Pupillage Gateway.

Adhoc emails sent through the 'Options' - 'Email' section are not visible to AETOs. If you need a copy of this email please contact our <u>Services team</u>.

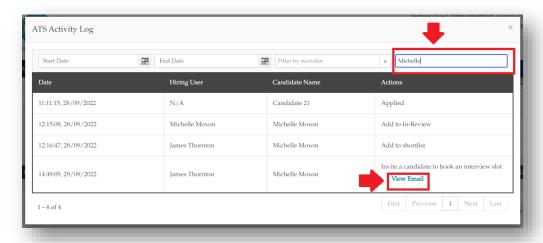
Select the advertisement from the list of vacancies. When the vacancy opens, click the list button entitled 'ATS Activity Log' in the top right-hand corner.



The 'ATS Activity Log' pop-up box will appear, use the box in the top right-hand corner to search the applicant's name. You can also filter the results using the 'Start Date', 'End Date' and 'Filter by Recruiter'.

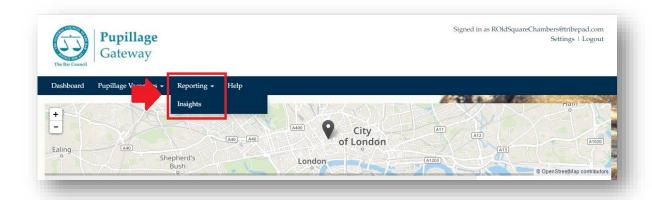


The results will include the time and date of the relevant action, the name of the Recruitment Administrator (or 'Hiring Manager') responsible, the name or number of the candidate, and what the action was. You can view emails sent by selecting the 'View Email' button that will appear beneath the description.



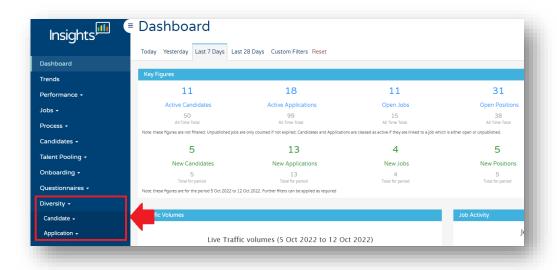
## Viewing equal opportunities monitoring reports

On the main navigation board, select reporting then 'Insights'.

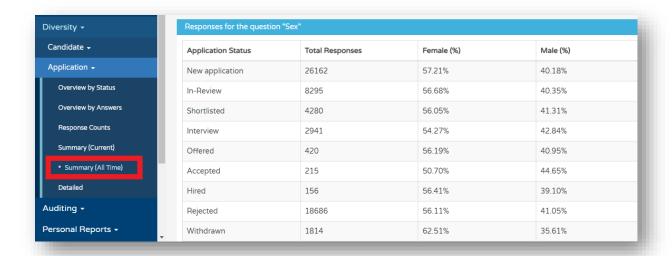


A new window will open, login using your Pupillage Gateway account details. Accessing 'Insights' involves two-factor authorisation process, follow the instructions for generating a code using your mobile device, or your email address.

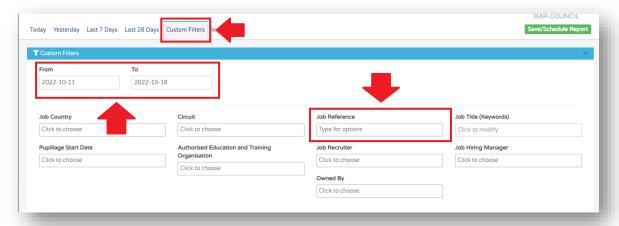
Once logged in use the dropdown 'Diversity' button on the right-hand menu and select 'application' to view the relevant reports.



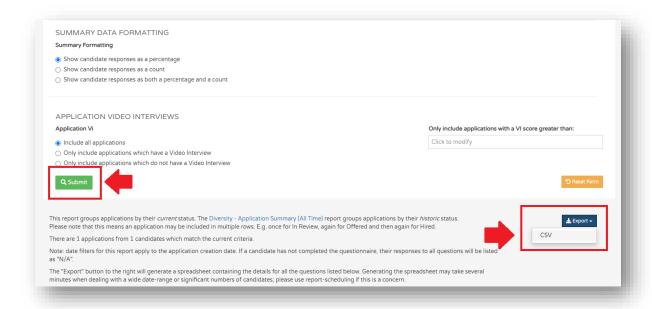
Select 'summary (all time)' this shows percentage of candidates that answered all question on the Equal opportunities monitoring questionnaire, split by the status(es).



When the data loads, select 'Custom Filters' from the top of the page. Select the dates the application window opened 'From' and it closed 'To'. Insert the 'Job Reference' if you had more than one advertisement. Select how you would like to view the responses 'as a percentage', 'as a count', or 'as both a percentage and count'



Scroll down the page and press 'Submit', the data will refresh, then select 'CSV' from the 'Export' dropdown menu to download your report.



In June/July every year we will circulate similar reports containing aggregated data for all candidates that made applications, and for those candidates that made at least one application with the following practice areas: Chancery, commercial, crime, family, general civil, mixed practice.

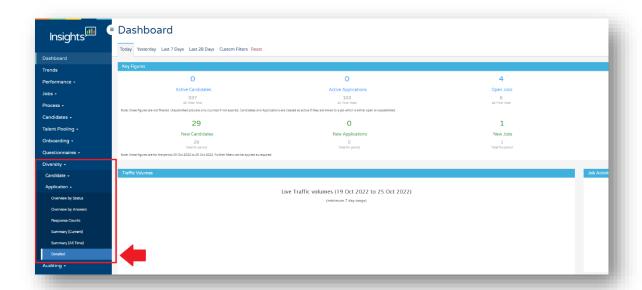
To view data relating to previous application processes, ensure you select the correct 'Diversity Questionnaire Filter'.

2022/23 process is [980] Equality and Diversity Questionnaire (Version 12) [Inactive].

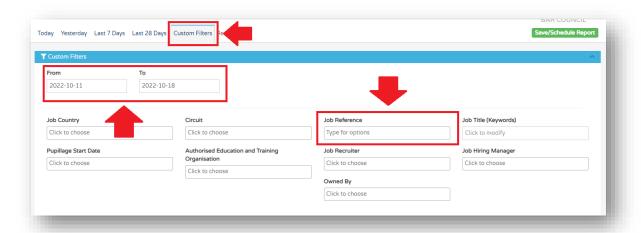
For 2023/24 Equality and Diversity Questionnaire (Version 15 and Version 16) [Inactive].

For 2024/25 Equality and Diversity Questionnaire (Version 20) [Inactive].

To download the equivalent of the 'Equal Opportunities Monitoring by Applicant' (report on the historic version of the Pupillage Gateway), select 'Applications' from the 'Diversity' menu, followed by the 'Detailed' report.

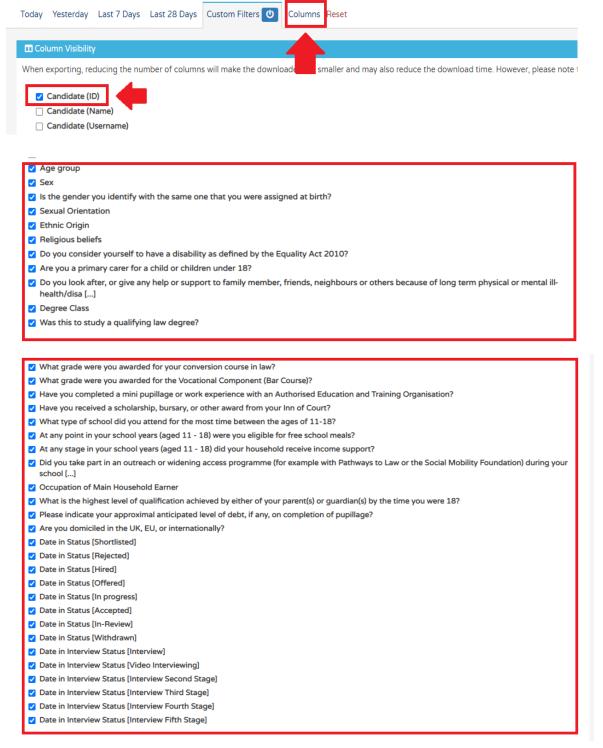


When the data loads, select 'Custom Filters' from the top of the page. Select the dates the application window opened 'From' and it closed 'To'. Filter by 'Job Reference' to view the data relevant to a specific advertisement. Scroll to the bottom and click submit.



Scroll back to the top of the page and click 'Column' and use the 'deselect all columns button on the form'. Then tick 'Candidate ID', 'Submitted application' (allows you to view and remove those that did not submit their applications), any questions you require from the Equal Opportunities Monitoring Form, and any stages that you require.

#### Diversity - Application Detailed



Scroll down and click submit. Once refreshed, select 'Export' in the top right-hand corner and 'CSV' to download a copy.



Please ensure those with access to this data is limited and password protected. For example, you may only have one or two members of staff (the Recruitment Administrator and/or Diversity Data Officer) with access to this type of data. If you plan to store the information outside of insights, you should do so in anonymised and aggregated format, or by candidate number (and not candidate name).

If you would like the monitoring data in charts then select 'Application', then 'Overview by Status'. This information is real-time so you will need to log into 'Insights' to capture that data at each stage of the process. At the end of the process, you will only see those in 'Rejected', 'Withdrawn', or 'Hired'.



If you hover your mouse over each of the bars in a chart, you can view the number of candidates within that status.



#### Contact us

#### **Further assistance**

If you are experiencing technical difficulties contact our Services team at <a href="mailto:pupillagegateway@barcouncil.org.uk">pupillagegateway@barcouncil.org.uk</a>. When contacting us, include screenshots and any relevant error message(s).

#### **Useful documents**

#### **AETO** user information form

Please complete the fields below to set up users on the Pupillage Gateway. Please list the names and email addresses of users who will need access to the system, copying and pasting the relevant text boxes as many times as necessary.

Two user types are available: **Recruitment Administrators** will have full administration access to set up vacancies, shortlisting, and interview processes, change the status of, and communication, with applicants, and view any relevant equality and diversity reports. **Recruitment Process Participants** will have the ability to view the applications received (anonymised or not, depending on the Recruitment Administrator's preference).

Name of AETO	
First name	
Last name	
Email address	
<b>User role</b> (delete whichever is not applicable)	Recruitment Administrator/Recruitment Process Participant

## Sample application form

Some AETO's have AI policies in place regarding the use of AI within applications. Please ensure you have read the AI policy for the AETO you are applying to before submitting your application.

#### **Section 1: Personal Information**

Title*	Dr/Miss/Mr/Mrs/Ms/Mx
Pronouns	Ey,Em/He,Him/She,Her/They,Them/Ze,Zir/Other (Other allows free text to be inserted)
First name*	
Last name*	
Mobile number	
Email address*	
Address*	

You will be asked to add this information when you first create your Pupillage Gateway account. It can be amended by accessing your account using the <u>User Login page</u>, selecting 'Profile' from the main navigation menu, and then selecting the edit symbol in the top right-hand corner of the 'Personal Information' box.

#### Section 2: Employment and work experience history

Position and employment status*	
Organisation name*	
Start date (DD/MM/YYYY)*	
End date (DD/MM/YYYY)*	
Current employee	Toggle on or off
Description of role and responsibilities*	
300-word limit	

When completing the 'Position and Employment Status' field, include the title of your role and specify which of the following categories it fell within: Employed (full-time), Employed (part-time), Intern (full-time), Intern (part-time), Mini pupil or marshal, Other, Self-employed (full-time), Self-employed (part-time), Volunteer (part-time), Work experience (full-time), Work experience (part-time).

## **Section 3: Education History**

Type of qualification*		
Start date (DD/MM/YYYY)*		
End date (DD/MM/YYYY)*		
Currently studying here	Toggle on or off	
Name of qualification		
		Guidance notes
Institution name and type*		Please include both the name of the institution at which you studied and specify, in brackets, which of the following categories it fell within: Feepaying, State, Grammar, Academy
Grades obtained or pending*		Some Authorised Education and Training Organisations will allocate marks for grades that you have obtained during your Higher Education and most for those you have obtained during your Further Education. You <b>must</b> use the 'Grades Obtained or Pending' section below to

specify the grades you have received or expect to receive for each qualification, including any GSCEs, A-Levels or equivalent. It is recommended that, in addition to specifying the final grade that you have received or expect in Further Education, you also include the percentages that you were awarded, or expect to be awarded, in respect of the individual modules associated with each qualification. If you do not include your grades then you risk not receiving any marks for your academic history, which could impact on the success of your application(s).

#### Section 3: Further Education History, Scholarships, Awards, and Prizes

Have you applied, or are you planning to apply, for a waiver from the Vocational Component?*	Yes/No
If 'Yes', please provide further details here.  200-word limit	

Membership of an Inn of Court*	Gray's Inn/Inner Temple/Lincoln's Inn/Middle Temple/Not Applicable
Scholarship, Awards and Prizes	
100-word limit	

Please provide details of any scholarships, awards, or prizes that you have obtained, alongside the name of the awarding body and the date obtained. For example, 'Advocacy Scholarship, BPP University (2021)' or 'GDL Exhibition Award, Inner Temple (2019/20)' or 'Winner, Landmark Chambers Property Moot Competition (2021)'.

#### Section 4: Additional Skills, Hobbies, and Interests

Languages	
100-word limit	
Professional Qualifications	
100-word limit	

Please provide details of the languages that you speak and in brackets after each, your fluency in them: Basic, Intermediate, Business, Fluent, Native. For example: 'English (Native); Urdu (Fluent); Spanish (Intermediate)'.

Please provide details of any additional qualifications, alongside the name of the awarding body and the date obtained. For example: 'Merit in Teaching English as Foreign Language (TEFL) at the International

	TEFL Academy (2020)' or 'Grade 7 Pianist at the Associated Board of the Royal Schools of Music (2018)'.
	Please provide details of any positions of responsibility you have held and that you have not already referred to within this application form.
	Please provide details of any non-work-related involvement. If relevant to your proposed area of practice, please explain in what way.
cumstances and other disclo	sure
	Please provide details of any extenuating circumstances relevant to your application. If this section is not relevant to you, then simply respond with the word "None".
Yes/No	Please share any information relevant to the question even if you have already provided this information to an Inn of Court and/or any higher education

save those that are protected by law?*	
If 'Yes', please provide further details here. *	
	67

institute and/or the Bar Standards Board. Knowingly submitting false information as part of your application and/or failing to disclose relevant information may result in you being asked to withdraw from this year's pupillage recruitment process. If you have been Called to the Bar, then you may also be asked to report the misconduct to the Bar Standards Board, as your actions may be considered a breach of rC8 "You must not do anything which could reasonably be seen by the public to undermine your honesty, integrity (CD3) and independence (CD4)".

If you are providing information here that you have previously given to an Inn of Court and/or any higher education institute and/or the Bar Standards Board, any decision by the relevant organisation will not be affected or revisited because of your application. If you require further advice relating to this section, you may contact the Bar Council's Pupillage Helpline at <a href="mailto:PupilHelpline@BarCouncil.org.uk">PupilHelpline@BarCouncil.org.uk</a>.

200-word limit	

Are you, or have you ever been, subject to any proceedings by a higher education institution or professional / regulatory body? This includes pending proceedings and those that have concluded.\* Yes/No

Please share any information relevant to the question even if you have already provided this information to an Inn of Court and/or any higher education institute and/or the Bar Standards Board. Knowingly submitting false information as part of your application and/or failing to disclose relevant information may result in you being asked to withdraw from this year's pupillage recruitment process. If you have been Called to the Bar, then you may also be asked to report the misconduct to the Bar Standards Board, as your actions may be considered a breach of rC8 "You must not do anything which could reasonably be seen by the public to undermine your honesty, integrity (CD3) and independence (CD4)".

If you are providing information here that you have previously given to an Inn of Court and/or any higher education institute and/or the Bar Standards Board, any decision by the relevant organisation will not be affected or revisited because of

If 'Yes', please provide further details here. *  200-word limit	

your application. If you require further advice relating to this section, you may contact the Bar Council's Pupillage Helpline at <a href="mailto:PupilHelpline@BarCouncil.org.uk">PupilHelpline@BarCouncil.org.uk</a>.

#### Section 6: Bespoke questions of authorised education and training organisations

AETO's that use the system to manage their recruitment processes are able to include up to seven bespoke questions in their application forms. Ahead of the <u>opening of the application window</u>, these questions will be accessible through their advertisements and included under the 'How to Apply' section.

#### **Section 7: Equal opportunities monitoring**

The information contained within the Equal Opportunities Monitoring section will be treated in the strictest confidence and will be used by the Bar Council for the purposes of statistical monitoring only. All Authorised Education and Training Organisations that use the Pupillage Gateway to facilitate their respective recruitment processes can conduct the shortlisting and interview stages without reference to this information, as it is automatically separated from candidates' applications.

The Bar Council and its members are committed to equal opportunities for all, irrespective of race, colour, creed, ethnic or national origins, gender, marital status, sexuality, disability, or age. So that we can monitor how we are performing against our strategic aim for improving

equality and diversity at the Bar, we are seeking your help. To that end, it would be of great assistance if you would complete the monitoring form that will appear at Section 7 of your application.

#### **Section 8: Contextual recruitment**

We're working to improve the diversity of the pupillage intake at the Bar, and contextual recruitment helps in some way to achieve this.

Contextual recruitment gives AETOs a tool to evaluate your application based on a better understanding of your circumstances and potential. It is intended to help those responsible for recruitment to identify high achievers who may have faced challenges which they have overcome.

The response to these questions will be sent directly to our partner, <u>Rare</u>, who process the data and attach 'flags' for each of the categories to your application. Recruiters will get to see if you have an 'education', 'personal' or 'socio-economic' category flag.

If you do not receive any contextual 'flags', this does not put your application at a disadvantage. If your application meets all the criteria required by the individual AETO, you will still be included on their shortlist.

Contextual data is optional for recruiters to use during the pupillage application process. Some may refer to it during initial shortlisting, some may look at it at interview stage, whereas some may look at it at offer stage.

#### Section 9: Application summary and agreements

- ✓ I confirm that my application is valid and that it contains only information that I honestly believe to be true and accurate. I understand that if I knowingly submit false information as part of my application, I will be asked to withdraw from this year's pupillage recruitment process and that I shall do so and may also be under an obligation to report the misconduct to the Bar Standards Board.
- ✓ Please note that you will not be able to edit the answers to your application questionnaires once it has been submitted. Furthermore, if you withdraw it after it has been submitted you will not be able to submit a replacement application, even if you are still acting within the relevant application window.
- ✓ I confirm that my application is valid and that I have read and agree to abide by the Terms and Conditions of the Pupillage Gateway.

  Furthermore, I give my consent for any 'special category' personal data that I have chosen to provide being processed in accordance with them.

## **Editable template emails**

Please see below the list of editable templates that are triggered throughout the recruitment process. This is our suggested text, you can edit it before sending.

The prompts listed next to the email can be used as part of your mail merge.

Stage	Content Subject: Pupillage Gateway - Your Application for {\$job_title}	Prompts	
Unsuccessful		• {\$candidate_first_name}	
	Dear {\$candidate_first_name},  Thank you for [your application/for attending an interview] for the position of {\$job_with_link}.  We regret to inform you that your application will not be taken any further on this occasion. Due to the high volume of applicants unfortunately at this stage of the process we are unable to offer feedback.  We would like to thank you for the time and effort spent on the applications process and we wish you all the best in securing pupillage in the future.  Kind regards, {\$your_full_name}	<ul> <li>{\$candidate_full_name}</li> <li>{\$candidate_last_name}</li> <li>{\$company_name}</li> <li>{\$recipient_firstname}</li> <li>{\$recipient_surname}</li> <li>{\$job_with_link}</li> <li>{\$job_title}</li> <li>{\$your_email}</li> </ul>	
Confirm interview	Subject: Pupillage Gateway - Confirmation of Interview for {\$job_title}	<ul><li> {\$candidate_first_name}</li><li> {\$candidate_last_name}</li></ul>	

	Dear {\$candidate_first_name},  I am pleased to confirm the details of your forthcoming pupillage interview for {\$job_with_link}.  Date: {\$interview_date} Time: {\$interview_time} Location: {\$interview_location}  If you require any reasonable adjustments to be made or facilities provided to enable you to attend your interview, please do not hesitate to contact me at {\$your_email} prior to the interview so we can adjust accordingly. I would otherwise be grateful if you could please confirm your attendance by return email.  Please note that, whilst you can log into your account and use the 'Book/Rebook and Interview' button next to the relevant application under 'My Pupillage Application' to cancel your interview, you will not be able to rearrange it using this function. It is therefore recommended that, if you need to cancel for any reason, you contact me directly at {\$your_email}.  Kind regards, {\$your_full_name}	<ul> <li>{\$candidate_full_name}</li> <li>{\$company_name}</li> <li>{\$interview_date}</li> <li>{\$interview_time}</li> <li>{\$interview_location}</li> <li>{\$interview_time_to}</li> <li>{\$interview_interviewer}</li> <li>{\$interviewer_job_title}</li> <li>{\$your_full_name}</li> <li>{\$your_email}</li> <li>{\$job_with_link}</li> <li>{\$job_title}</li> </ul>
Invite to book an interview	Subject: Pupillage Gateway - Invitation to Interview for {\$job_title}  Dear {\$candidate_first_name},	<ul><li> {\$candidate_first_name}</li><li> {\$candidate_last_name}</li><li> {\$candidate_full_name}</li></ul>
	Thank you for [your application/for attending an interview] for the role of {\$job_with_link}.	<ul><li> {\$company_name}</li><li> {\$interview_date}</li><li> {\$interview_time}</li><li> {\$interview_location}</li></ul>
	We are pleased to advise that we would like to invite you to a [first/second/final] round interview with {\$company_name}. Please log into your account and use the 'Book/Rebook	<ul><li> {\$interview_time_to}</li><li> {\$interview_interviewer}</li><li> {\$interviewer_job_title}</li></ul>

	and Interview' button next to the relevant application under 'My Pupillage Application' to schedule your interview.  If you require any reasonable adjustments to be made or facilities provided to enable you to attend your interview please do not hesitate to contact me at {\$your_email} prior to the interview so we can make adjustments accordingly.  If you need any adjustments to be made or facilities provided to enable you to attend your interview please let me know prior to the interview so these can be arranged.  Kind regards, {\$your_full_name}	<ul><li>{\$your_full_name}</li><li>{\$your_email}</li><li>{\$job_with_link}</li><li>{\$job_title}</li></ul>
Offer	Subject: Pupillage Gateway - Offer of Pupillage  Dear {\$candidate_first_name},  Following your final round interview for the position of {\$job_with_link}, I am delighted to be able to make you an offer of pupillage with Chambers.  As you may be aware, under the mandatory recruitment timetable you have seven days to respond to this offer. Whilst we cannot demand that you communicate your acceptance (or otherwise) of it before then, we ask that you be mindful of the fact that we have reserve candidates who are waiting to hear from us. To that end, we would be grateful to hear from you as soon as you have made your decision.  We very much hope that you will join Chambers and if you have any queries about our offer of pupillage or would like to speak to a former pupil or pupil supervisor about their respective experiences, then please do not hesitate to contact me at {\$your_email}. In the meantime, I will endeavour to provide you with a draft Pupillage Agreement and any other relevant documentation as soon as is reasonably practicable.	<ul> <li>{\$candidate_first_name}</li> <li>{\$candidate_surname}</li> <li>{\$candidate_full_name}</li> <li>{\$job_title}</li> <li>{\$job_location}</li> <li>{\$job_salary_from}</li> <li>{\$job_with_link}</li> <li>{\$your_full_name}</li> <li>{\$your_email}</li> </ul>

	Kind regards, {\$your_full_name}		
Offer withdrawn/declined	Subject: Pupillage Gateway - Your Application for {\$job_title}  Dear {\$candidate_first_name},  Thank you for notifying us of your intention to accept an offer from another Authorised Education and Training Organisation. Whilst we are disappointed to hear that you will not be joining us, we are delighted to hear that you have secured pupillage and we wish you all the best with your future career at the Bar.  Kind regards, {\$your_full_name}	<ul> <li>{\$candidate_first_name}</li> <li>{\$candidate_last_name}</li> <li>{\$candidate_full_name}</li> <li>{\$company_name}</li> <li>{\$your_full_name}</li> <li>{\$your_email}</li> <li>{\$job_with_link}</li> <li>{\$job_title}</li> </ul>	
Hire candidate	Subject: Pupillage Gateway - Confirmation of Pupillage  Dear {\$candidate_first_name},  I am delighted that you have accepted our offer of pupillage. I will endeavour to provide you with a draft Pupillage Agreement and any other relevant documentation as soon as is reasonably practicable. In the meantime, if you have any questions then please do not hesitate to contact me at {\$your_email}.  Kind regards, {\$your_full_name}	<ul> <li>{\$candidate_first_name}</li> <li>{\$candidate_last_name}</li> <li>{\$candidate_full_name}</li> <li>{\$company_name}</li> <li>{\$your_full_name}</li> <li>{\$your_email}</li> <li>{\$job_with_link}</li> <li>{\$job_title}</li> </ul>	

## User guide version control log

Date	Version	Description of changes
14.10.2022	1.0	First version launched.
23.10.2023	2.0	<ul> <li>Updated to:</li> <li>Highlight new advertising format, including 'Content Assistance Feedback', 'Anonymous Applications', and 'Interview Workflow' functionality.</li> <li>Introduction of word limits</li> <li>Updated sample application form.</li> <li>How to view candidate names before sending email communications.</li> <li>A 'hack' for arranging Zoom/Teams interviews.</li> <li>How to download past Diversity data reports from Insights.</li> </ul>
27.11.2023	2.1	Updated sample application form (with the 'Other Disclosures' section replaced with questions pertaining to applicants' fitness to practise).
23.01.2024	2.2	<ul> <li>Updated Guidance Notes relating to 'Other Disclosure' on the sample application form.</li> <li>Changed instructions for processing applications enabling Recruitment Administrators to email themselves download links.</li> </ul>
01.09.2024	3.1	<ul> <li>Updated to:</li> <li>Removal of referees as part of the application process</li> <li>How Recruitment Administrators request referee details and automatic process for referees.</li> </ul>
22.12.2024	3.2	Guidance in relation to contextual recruitment
25.07.2025	4	Simplified version of the manual